Eosense Inc.

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Discontinuation Notice for Eosense eosAC Multi-Species Soil Flux Chamber



January 2024

Dear Customer,

Please be advised that Eosense Inc. will soon discontinue the <u>eosAC</u> soil flux chamber, pictured above. There is limited remaining stock available for order while supplies last.

Support and Maintenance

Repair services will continue through to the end of 2026. During this time Eosense will continue to evaluate and quote repairs, but please note that specific repairs may not be possible due to parts obsolescence and available stock. Customers are advised that hardware repairs, while still supported through 2026, may involve some increased costs and lead times. Repair costs will be quoted at the time of diagnosis.

The last major versions of the eosAC related software are listed below. Changes to the software from this point on will be constrained to minor revisions. After 2026 no further software support is possible and application support becomes reasonable effort only.

eosLink-AC: 3.0.00
eosLink-MX: 2.0.04
eosAnalyze-AC: 4.0.00

Product Migration Options

The eosAC is being replaced by the new eosAC-O (opaque) and eosAC-T (transparent) automated chambers, pictured below. Building on the proven design of the 52 cm eosAC-LT/LO, the new 20 cm version will offer the same gas analyzer compatibility options. The replacement product will be compatible with existing eosAC systems.



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Eosense appreciates and values our relationship and we look forward to your continued interest in our products. We regret any inconvenience this announcement may cause.

Please reach out to info@eosense.com if you have any questions.

Sincerely,

Eosense Inc.

